



Broker Support Services

KPIF Telephone Support Solutions: 1-844-394-3978

Option 1

Enrollment Status & Membership Questions

- Application, enrollment, plan status
- Billing inquiries
- Member administration requests
- *Evidence of Coverage* & ID cards

Option 2

Compensation: California

- Broker appointments
- Book of business reconciliation & compensation, transfers, reports
- Commissions
- Broker of record

Option 4

New Sales

- Help with plan, benefits, & rates
- SMU broker technical support

EMAIL:

KPIF@kp.org

BCS_CA_docadministration@kp.org

KPIF-Broker-Escalations@kp.org

KPIF Online Self-Service Solutions

Broker Self-Service Website business.kp.org

- **New!** Access your KPIF CA Book of Business
- Self-service tools & information
- Includes all lines of business
- Up-to-date Off-Exchange forms and applications

KPIF Sign Me Up – Resources/Tools kp.org/applyonline

- Register Kaiser Permanente Broker ID
- Generate a quote
- Submit Off-Exchange applications online