

Medicare Explorer

by Kaiser Permanente

The Kaiser Permanente Senior Advantage (HMO) and (HMO-POS) plans include Medicare Explorer,¹ which has an annual allowance for out-of-area routine care.

Medicare Explorer by Kaiser Permanente may be used for office visits, labs, X-rays, physical therapy, and other services with the same cost share as your in-network benefits.



We've got you covered

You don't need to use the Medicare Explorer allowance for the services listed below—you're already covered.

- Urgent and emergency care—worldwide²
- Email your Kaiser Permanente doctor
- Medical advice by phone—24 hours a day, 7 days a week



Care in other Kaiser Permanente service areas

You can get most of the same services as you would in your home area when visiting another Kaiser Permanente service area in all or parts of California, Georgia, Hawaii, Maryland, Oregon, Virginia, Washington, D.C., and Washington state.



Medicare Explorer by Kaiser Permanente provider network

The Medicare Explorer allowance can only be used outside of Kaiser Permanente service areas. See any provider who accepts Medicare in the United States and its territories. Visit **medicare.gov** for the provider listing.



To learn more about Kaiser Permanente Senior Advantage plans, visit **kp.org/medicare** or call **1-800-476-2167** (TTY **711**), 8 a.m. to 8 p.m., 7 days a week.

Kaiser Permanente is an HMO and HMO-POS plan with a Medicare contract. Enrollment in Kaiser Permanente depends on contract renewal.

1. Members are responsible for any charged amounts for covered services that exceed the annual allowance maximum. Coverage limited to within the United States and its territories. **2.** If you get care at a CVS MinuteClinic® or Concentra Urgent Care in states without Kaiser Permanente, you'll be charged your standard copay or coinsurance. If you get urgent care at a CVS MinuteClinic®, Concentra Urgent Care, or any other urgent care facility in a state with Kaiser Permanente providers, you'll be asked to pay upfront for services you receive and will need to file a claim for reimbursement.

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