

HAWAII

Online Account Services

Manage your account directly on **account.kp.org**



Get time back on your side

With a wealth of convenient online tools and resources, you can now easily manage your account with Kaiser Permanente directly on **account.kp.org**. And when administration is simpler, that means you can spend more time focusing on what really matters - the health of your business and your employees.

How to register

1. Register at **account.kp.org**
2. During registration, you must request an access code by completing the Online Account Services User ID Request Form (available on the registration page) and emailing it to **CSC-SD-CAS-Web-Support@kp.org**
3. Your access code should be emailed back to you within 24 hours
4. Upon receipt of your access code, you can complete registration and gain online access

Convenient, easy-to-use online tools for employers

Secure online account services make it faster for you to organize, update, and administer your Kaiser Permanente health plan benefits. Log on 24 hours a day, 7 days a week to:

- access your account status
- **NEW!** delegate a broker or staff member to access your account as an administrator
- **NEW!** self-register and choose your own user ID and password (you no longer have to wait for login credentials in the mail)
- view and pay your bill online
- add or remove employees and dependents
- update member information
- view and download your current member list

Our suite of tools is available around the clock at no additional charge. With easy and intuitive navigation on every page, you can move quickly and efficiently through all of your transactions – saving time for what really matters to your business.



Get the help you need

For questions about online account services or other employer tools, contact your Kaiser Permanente representative.

For technical questions about your online account services, call **1-866-575-3562**.