

2026 Oregon Added Choice® Point-of-Service adult hearing aids

This benefit covers hearing aids for members 26 and older. A hearing aid is any nondisposable, wearable electronic instrument or device designed to aid or compensate for impaired human hearing and any necessary ear mold, part, attachments, batteries, or accessory necessary to the function of the hearing aid, except cords.

Benefit allowance

Kaiser Permanente provides an allowance toward the price of a hearing aid.

Allowance options
\$250, \$500, \$1,000, or \$1,500 per ear every 36, 48, or 60 months

Coverage

This benefit covers prescription hearing aids, visits to determine the appropriate hearing aid model, visits to verify that the hearing aid conforms to the prescription, and visits for fitting, counseling, adjustment, cleaning, and inspection. Visits are subject to the medical plan's specialty cost share for the applicable network.

Provider networks

Hearing aids may be purchased from:

- KP Select providers: including Kaiser Permanente providers and direct-contracted providers.
- PPO providers: In states where Kaiser Permanente operates, members can get care from First Choice Health providers in Oregon and Washington, and First Health Network providers in California, Colorado, Georgia, Hawaii, Maryland, Virginia, and Washington D.C.¹ In all other states, members can visit the Cigna HealthcareSM PPO Network providers.² For more information, visit kp.org/choiceproducts/nw or contact Kaiser Permanente Customer Service at **1-866-616-0047**.
- Nonparticipating providers: Members can get care from nonparticipating providers of their choice, not affiliated with any of the networks listed above.

Hearing aid exclusions

- Bone-anchored hearing aids.
- Cleaners, moisture guards, and assistive listening devices (for example, FM systems, cell phone or telephone amplifiers, and personal amplifiers designed to improve hearing in a specific listening situation).
- Internally implanted hearing aids.
- Nonprescription hearing aids, including over the counter hearing aids.
- Repair of hearing aids beyond the warranty period.
- Replacement of lost or broken hearing aids if the allowance has been exhausted (used up).
- Replacement parts and batteries.

¹Kaiser Permanente states: California, Colorado, Georgia, Hawaii, Maryland, Oregon, Virginia, Washington, and Washington, D.C.

²The Cigna Healthcare PPO Network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna Healthcare PPO for Shared Administration.

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This is not a contract. This benefit summary does not fully describe your benefit coverage with Kaiser Foundation Health Plan of the Northwest. Please see your *Evidence of Coverage (EOC)* for complete details of benefits as well as exclusions and limitations. In the event of a conflict between this summary and the *EOC*, the *EOC* will control.