SMALL BUSINESS | CALIFORNIA

Website quick reference guide

To help you better serve your clients, here's a convenient guide to our online resources. Be sure to bookmark the links and hold on to this sheet for quick reference.

Brokers
account.kp.org
▶ Manage your clients' accounts
▶ Find client renewal information, forms, and publications; Summary of Benefits and Coverage documents; commission information; and tools and resources for workforce health

kp.org/litorders
▶ Order enrollment kits, marketing materials, and Summary of Benefits and Coverage documents

Employers
account.kp.org
▶ Find forms and publications
▶ Pay bills online
▶ Search and view a list of members
▶ Enroll or terminate members
▶ Make renewal changes
▶ Request member ID cards

Members
kp.org
▶ Email doctor's office
▶ Schedule routine appointments
▶ Order most prescription refills
▶ View most lab results

Small business tools and resources

Apply for coverage
kp.org/smallbusinessapplyforcoverage/ca

Contact a representative
kp.org/contactus-smallbusinessbrokers/ca

Exchange information (brokers)
kp.org/smallbusinessbrokerexchanges/ca

Exchange information (employers)
kp.org/smallbusinessemployerexchanges/ca

Forms
kp.org/smallbusinessbrokerforms/ca

How to get appointed
kp.org/howtogetappointed/ca

Kaiser Permanente locations
kp.org/locations

Manage your clients' accounts
kp.org/manageyouraccount/ca

Medicare creditable coverage
kp.org/medicarecreditablecoverage/ca

Plan comparisons
kp.org/smallbusinessbrokerplancomparisons/ca

Plans and rates
kp.org/smallbusinessplansandrates

Policy updates
kp.org/smallbusinessbrokerpolicyupdates/ca

Renewals
kp.org/smallbusinessbrokerrenewals/ca

Small Business Guidelines
kp.org/smallbusinessguidelines/ca

Small business service tips
kp.org/smallbusinessservicetips/ca

Small business workforce health
kp.org/smallbusinessworkforcehealth/ca

Small Group Administrative Handbook
kp.org/smallbusiness-adminhandbook/ca

Summary of Benefits and Coverage
kp.org/smallbusiness-sbc/ca

kp.org/choosebetter

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