Kaiser Permanente Medicare Individual Sales
Submitting Enrollments

Submit all Medicare Advantage enrollments through SunFire or Connecture DRX to receive credit of sale and commission payments.

No paper applications are accepted for KP Medicare Advantage, and broker/agent of record changes only occur when there is a change in base medical coverage. There is no separate broker/agent of record change process for Medicare.

Depending on your participating FMO, instructions for accessing enrollment portals may vary. If you have completed all of the Ready to Sell requirements, you will have access to enrollment platforms for Kaiser Permanente Medicare Advantage. Reach out to your upline if you continue having issues accessing the enrollment platform.

Participating FMO	Enrollment Platform(s)	Enrollment Instructions & Support
YourFMO (Amerilife)	Primarily SunFire, and Connecture for select downlines	• Log in to **www.YourFMOsunfire.com** or visit YourFMO.com • Leverage SunFire to submit enrollments. • For questions or assistance contact: Info@YourFMO.com
GS National	Primarily SunFire, and Connecture for select downlines	• Log in to **Propelicy**, click on the "Enrollment" icon in the top right corner of the screen; click "Quote & Enroll", and you this will automatically log you into the SunFire account. • For questions or assistance contact: agentinfo@gsnational.com or call 1-855-330-5566.

HealthMarkets / Golden Outlook	SunFire or Connecture	• Leverage Connecture DRX
		• Or **SunFire** via direct link: http://www.SunFirematrix.com/app/agent/hthmkts
		   o SunFire Default Username = email address
		     SunFire Default Password = "X#[npn]first3lastnamelowercase]"
		• For questions or assistance contact: HealthMarkets' Field Support at 1-888-731-4447.

Integrity Marketing	SunFire or Connecture	• Log in to **MedicareCenter** and MedLink (SunFire) or MedApp (Connecture) using credentials provided by Integrity. • For questions or assistance contact: accounts@clients.integrity.com

Premier Benefit Consultants Hawaii	SunFire Only	• Log in to SunFire: https://www.SunFirematrix.com/app/agent/pbc
		   o SunFire Default Username = email address
		     SunFire Default Password = "X#[npn]first3lastnamelowercase]"
		• For questions or assistance contact: curtis@pbchawaii.com

Important Enrollment Notes:

- When logging into enrollment platforms, be sure to **use the email address associated with your participating FMO** and your Ready to Sell process because permissions are often triggered using your email address. If you use a different email address, you may be denied access.

- You may have multiple instances for these enrollment platforms based on your affiliations. If you are having trouble seeing Kaiser Permanente Medicare plans, you may be logged into a non-participating instance. Check the URL with your participating FMO.

- To see DSNP plans <u>and</u> MA plans, be sure to select both from "plan type" drop downs.

- Selecting a doctor is not part of the KP enrollment process; members will select a doctor AFTER the enrollment is completed and confirmed.

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