

3 easy steps

It's simple to get started with Kaiser Permanente

Once you're a Kaiser Permanente member, we'll let you know your coverage start date when Medicare confirms your enrollment. You'll then receive your member ID card in the mail within 10 days. Along with your ID card, you'll also get more information about your Kaiser Permanente Medicare health plan. In the meantime, you can access your digital ID card via the Kaiser Permanente mobile app or download it at kp.org as soon as your enrollment is confirmed.

Use this handy checklist to start making the most of your membership once you receive your ID card.



Step 1: Create your online account

Once your coverage starts, you can create your account through the Kaiser Permanente app or at kp.org/newmember. Then you can conveniently schedule routine appointments, refill prescriptions, email your doctor's office with nonurgent questions, and much more.¹ You can also access your digital ID card when you use the app.



Step 2: Choose your doctor – and change anytime

Choose from a wide range of available Kaiser Permanente doctors and change for any reason at any time. To choose a doctor, browse our online doctor profiles at kp.org/chooseyourdoctor.



Step 3: Get prescriptions

We'll help you transition your current prescriptions to Kaiser Permanente. Just go to kp.org/newmember and follow the steps. Or call your Kaiser Permanente medical center pharmacy. Be sure to have your prescription information handy and let us know you are a new member.

If you have a question about covered drugs, please visit kp.org/medicareformulary.

¹These features are available when you get care from Kaiser Permanente facilities.