

Choose the Kaiser Permanente difference

At Kaiser Permanente, you're supported by an entire health system that connects your health plan, insurance, doctors, specialists, and medical facilities. You can view your health information and manage all your care at [kp.org](https://www.kp.org), which puts you in control. Our doctors can access your health information too, so you always get personalized care that meets your needs. This makes care more convenient and affordable for you, so you can focus on being healthy.



Top doctors and specialists

Many of our 1,800+ doctors and specialists are recognized as Top Doctors¹ for the quality care they provide—and they exclusively treat Kaiser Permanente members. They practice in 60+ specialties, so you're covered for any health concern.



Flexible care options

- Get \$0 telehealth care with 24/7 video visits,² nurse advice by phone and text chat, e-visits, and more.
- Have in-person appointments at our medical centers, each with many services under one roof.
- Visit our 24/7 Advanced Urgent Care centers without an appointment, and get care while traveling.



State-of-the-art facilities

Each of our medical centers has doctors, specialists, pharmacy, lab, and more under one roof, so you make fewer trips. With 35+ convenient medical centers across the region—and more on the way—you can always find care near you.



Affordable prices you control

Our care is easy on your budget with fixed payments for most in-network services. You pay \$0 for virtual care, \$0 for in-person preventive visits, and \$0 for your first in-person, non-preventive visit per year. This means all your care can be convenient and most care can be virtual.

EXPLORE YOUR PLAN BENEFITS

SIGNATURE CARE

With our Signature care delivery system, you get quality care from 1,800+ physicians in the Mid-Atlantic Permanente Medical Group, P.C. (Permanente). Many of them have been recognized as Top Doctors.¹

SAVE TIME AND MONEY WITH TELEHEALTH

Telehealth makes it easy for you to get the care you need, when you need it. For a \$0 copay, you can have phone and video appointments for primary and specialty care from the comfort of home, your office, and even on the go.² Plus, you can call our 24/7 advice line anytime or fill out an e-visit questionnaire for personalized medical advice.

PRESCRIPTIONS MADE EASY

You can fill prescriptions anytime on **kp.org** and have them delivered to your home, or pick them up at any Kaiser Permanente medical center near you.³



Healthy extras to improve your well-being

Your plan includes many wellness resources to help you be your healthiest, at no additional cost. These self-care apps are just the start.⁴



Calm

The number one app for sleep, meditation, and relaxation.



Headspace

One-on-one support for common emotional challenges.

Explore all your benefits at **kp.org/virtualforward**.

¹ The physicians who practice at Kaiser Permanente are recognized as Top Doctors in *Northern Virginia Magazine* (2025), *Washingtonian* magazine (2024), *Baltimore* magazine (2024), *Arlington Magazine* (2024), and *Bethesda* magazine (2023).

² When appropriate and available. If you travel out of state, phone appointments and video visits may not be available in select states due to licensing laws. Laws differ by state.

³ Some medications are not eligible for Mail Order Pharmacy. Mail Order Pharmacy can deliver to addresses in MD, VA, DC, and certain locations outside the service area.

⁴ App services may not be covered under your health plan benefits and may not be subject to the terms set forth in your *Evidence of Coverage* or other plan documents. These services may be discontinued at any time without notice.

